

## **Fiscal Year 2019-2020 Accomplishments**

Rolled out new email protection suite designed to better protect the county against data loss and extortion through email.

Consulted with Maintenance to help them get the infrastructure in place to move over to Dude Solutions as an inventory and work order solution.

Moved county to a new primary internet link that is 10 times faster than the original at about ¼ less cost.

Replaced 2 host servers at government complex to increase reliability and decrease the support costs of the virtual servers they house.

Upgraded server functional level at government complex to add new features and increase security.

Negotiated agreement with Windstream to install circuit at Fire station 90 that is 13 times faster than current circuit for less money.

Worked with Fire rescue to smooth the transition to cloud hosted Kronos timekeeping and scheduling system.

Collaborated with Departments to ensure that they identified which machines were too old for Windows 10 and helped them budget for replacement at beginning of FY2019/2020.

All PC's eligible for windows 10 have been upgraded which encompassed approximately 80% of the county computers. The additional 20% will be completed in FY2019/2020.

Created a new IT inventory numbering system to allow IT to tag and track all new technology assets for each department even when the value is below \$750 and does not have a county issued tag.

## **Fiscal Year 2019-2020 Goals**

Evaluate and improve any processes relating to compliance with state statutes.

Get all copier maintenance agreements moved underneath the IT department

Centralize all IT related inventory.

Replace the remaining 20% of machines that are Windows 7 with new Windows 10 PC's.

Finalize the implementation of Fire Station 90's move to faster network connection.

Work with AT&T to add a new connection to the Sheriff's office and grant them access to the county traffic cameras to increase public safety.

Utilize asset tracking solution to leverage bulk purchasing opportunities and better assess future IT costs.

Move away from recycling useable IT equipment and utilize a method of selling retired equipment to create additional revenue for the county.

Deploy county wide mobile device management solution to increase support level and decrease support times.

Continue to implement cell phone compliance initiative with product that can track usage better than current solution.

Work within a newly formed software committee to standardize departmental software to increase purchasing power and improve support.

Upgrade surveillance system at the government complex and expand the coverage around the county.

Replace equipment per the 2019/2020 budget request to improve the network performance between Government Complex and Emergency Operations Center.